

Visitor terms & conditions at events organised by 54events BV

Visitors to an event, organized by 54events BV, must observe the following conditions:

1. Tickets to our events, hereinafter referred to as "event", will not be taken back, paid out, replaced or extended. If tickets are folded or damaged, the barcode may not be read and access may be denied. Copying admission tickets is pointless. Abuse can be prosecuted.
2. The visitor enters the event and takes part in activities there at his own risk. Supervisors are responsible for the behaviour of minors under their supervision. Instructions from our employees must be followed at all times. Visitors who do not comply with these visitor conditions or who (threaten to) disturb the order can be removed from the event. In such a case, the visitor is not entitled to compensation.
3. The event may only be entered with a valid admission ticket. The visitor must keep this ticket securely during the stay at the event and show it at the request of one of our employees. All events organized by 54events BV are private meetings and 54events BV reserves the right to refuse admission at any time.
4. Carrying weapons or other dangerous objects (at the discretion of our employees) at an event is prohibited. Possession and use of narcotics at an event is not allowed. Possession and use of radios and other audio equipment at an event are not allowed. Steps, bicycles, skates and other means of transport, with the exception of wheelchairs, are not allowed at an event.
5. Visitors are strictly prohibited from entering an event in technical areas, areas where it is indicated that it is only accessible to staff and areas that can reasonably be assumed not to be entered by visitors.
6. Pets and pets are not allowed at an event. An event also does not provide shelter for (domestic) animals. Guide and assistance dogs are of course very welcome at an event.
7. At an event it is mandatory to have a covered upper and lower body and to wear footwear.
8. It is allowed to photograph at an event for private use, unless stated otherwise at the entrance. Use of flash and / or tripod is not allowed. Publication of image and / or sound material is prohibited, unless 54events BV has given prior written permission. You may be filmed or photographed as a guest. 54events BV reserves the right to use this material for publication or promotional purposes at any time.
9. An event is designed in such a way that a large number of guests cannot be received for each part. It is therefore possible that, during busy periods, not every part of the event can be visited. 54events BV is not liable for any damage or disappointment in this regard. Some parts of an event are controlled by different techniques. It is possible that due to a malfunction in the technology, delay or cancellation of a part occurs. 54events BV does not refund the admission price for delays and cancellations.
10. No smoking is allowed at an event. Smoking outside is allowed in the designated areas.
11. For catering deliveries, the conditions of the venue in which 54events BV organizes the event apply. These are available on request.

12. Children aged up to 18 must be accompanied by at least one adult supervisor, unless otherwise indicated by 54events BV.

13. We recommend ordering tickets online in advance. Announcements of new (discount) promotions do not constitute grounds for a refund.

14. Every event is carefully maintained. However, a visitor can be confronted with an unsafe situation or damage. We request visitors to report this to one of our employees as soon as possible, so that we can take action. It is also possible for the visitor to accidentally cause damage. In this case too, we ask the visitor to report this to the reception before the visitor leaves the event.

15. If the visitor has experienced damage during the visit to an event, the visitor must report this to the reception before departure. In any case, compensation for damage at a later date is excluded. 54events BV does not accept any liability for any damage suffered by the visitor, unless this damage is the direct result of intent or gross negligence by 54events BV or one of its employees. No liability is accepted if loss or damage to an item placed in safekeeping at an event occurs. The exclusion of liability does not apply insofar as 54events BV receives compensation from an insurance company with regard to the risk that has arisen.

16. In the absence of persons belonging to a group and / or individual visitors, 54events BV will not refund any money. If for any reason a visitor does not use his or her admission ticket, this will be at his or her own expense. An admission ticket once obtained cannot be exchanged. Nor will the admission price be refunded in these cases. The right of withdrawal does not apply.

17. 54events BV reserves the right to postpone or cancel an event in time. In case of an event shifting, the tickets remain valid. If a visitor (in the event of a shifted event) is not able to visit the event in the replacement period, 54events BV will ensure that the entrance fee is returned to the bank account or credit card as soon as possible, depending on the initial payment method. Service and administration costs are not refundable. If an event is definitively cancelled or cannot proceed, the amount of the tickets will be refunded to bank account or credit card depending on the initial payment method. Service and administration costs are not refundable.

18. Dutch law applies to these visitor conditions. All disputes will be submitted to the competent court of the Central Netherlands Court for trial only.

19. 54events BV is at all times entitled to make changes to this scheme. These changes will take effect no earlier than at the announced time.

20. For the cases for which these visitor conditions do not provide, the accommodation regulations of the location where 54events BV organizes the relevant event apply.